



Abstract Title	Build and Maintain Trust in Virtual Environment
Presentation Type	Lightning Presentation
Full Name	Franciscus Suryana
Job Title	Technology Project Manager
Organisation	None

Introduction

Trust is a main ingredient that is often missing in a relationship be in family, social or work context. By nature, a Project Manager is expected to quickly build trust with the stakeholders and maintain it during the lifetime of the project.

Abstract

As a Project Manager, we are aware that one of the contributing factors to project’s success is trust. Trust from the sponsor, stakeholders and team members. We earn trust by doing what we say we are going to do. With Zoom, Teams and Skype taking over the water cooler conversations and coffee chats, the job of building and maintaining trust could be a bit more challenging.

This quick presentation will provide two tips to build and maintain trust in virtual project environment namely presence and transparency. They are based on the speaker’s personal experience in managing projects in virtual environment during the pandemic.

Speaker Profile(s)

Franciscus Suryana is a pragmatic Project Manager with 13+ years of experience delivering fit-for-purpose technology solutions in application development, SaaS (Software-as-a-Service), infrastructure and security domains for private and government organisations. He has been a PMI Melbourne Chapter member for over 10 years. He has authored an article “Broader Horizons” for PM Network, a monthly PMI publication.

Acknowledgements

Reference links

www.linkedin.com/in/franciscus-suryana

